

P260: Tune-up for Internet Explorer 11



It is recommended that you tune up Internet Explorer so that it better supports the P260 software.

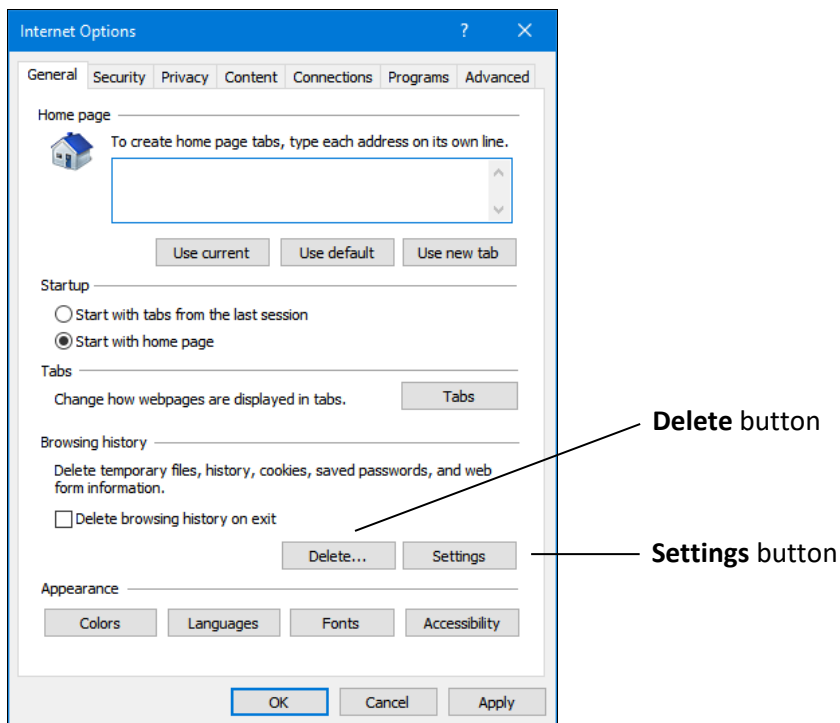


P260 and P260 Portal Users: Be sure that you are completely logged out of P260 or P260 Portal before doing this tune-up. Otherwise, you will be temporarily locked out of P260.

1. Open Internet Explorer.
2. From the **Tools** menu, select **Internet Options**. The **Internet Options** dialog box appears.

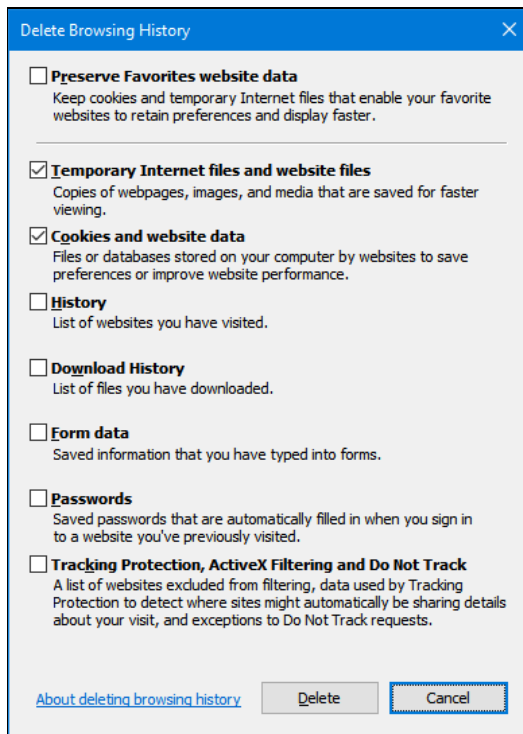


If Internet Explorer does not display any menus on the top left of the window, tap the ALT key.

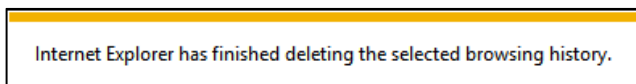


To delete all temporary Internet files and cookies:

1. Click the **Delete** button. The **Delete Browsing History** dialog box appears.

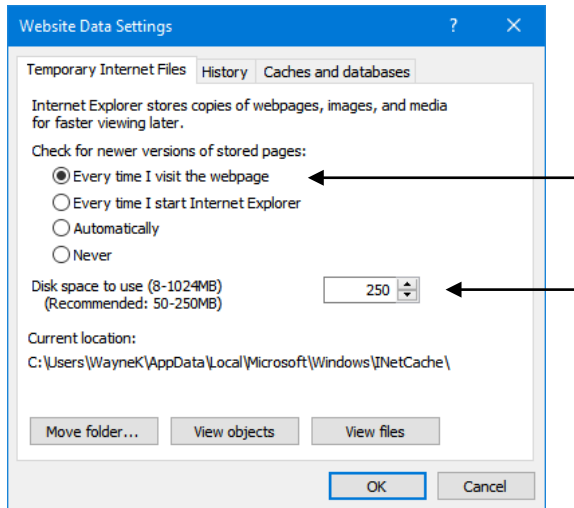


2. **Be sure to remove the check mark from Preserve Favorites website data.** This allows deletion of all temporary files and cookies that belong to sites on your list of favorites.
3. Select the boxes for **Temporary Internet files and website files** and for **Cookies and website data** (see the graphic at the top of the page).
4. Click the **Delete** button. The **Delete Browsing History** dialog box disappears as all temporary Internet files and cookies are deleted. This may take several minutes if it has not been done recently. A message will display at the bottom of the window when the files are deleted.



To change settings for temporary Internet files:

1. In the **Internet Options** dialog box, click the **Settings** button in the **Browsing History** area. The **Website Data Settings** dialog box appears.



2. Under **Check for newer versions of stored pages**, select the option **Every time I visit the webpage**.
3. In the **Disk space to use** area, make sure at least 250 MB of disk space are available.
4. Click **OK** and click **OK** again. The **Internet Options** dialog box closes.

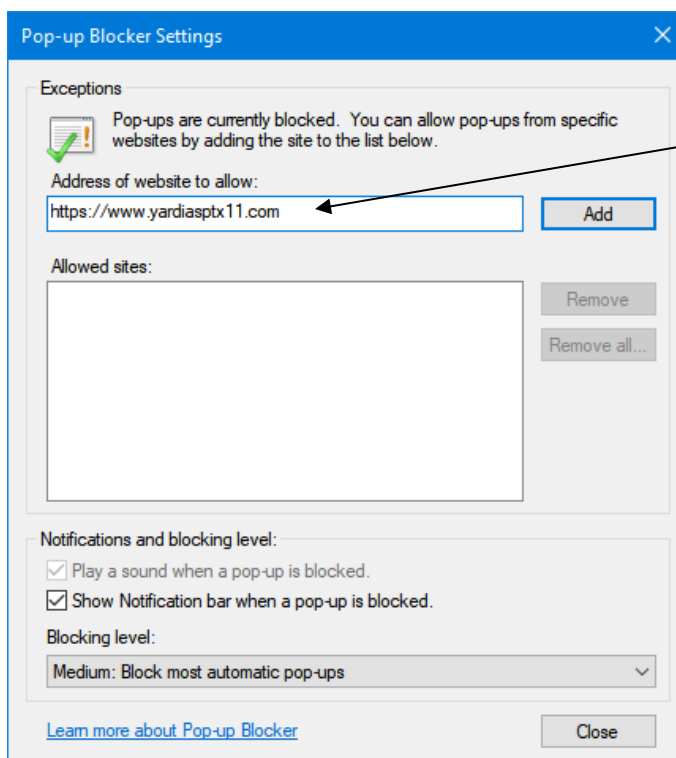
To disable Internet Explorer's pop-up blocker for P260:

The following steps are necessary only if Internet Explorer is blocking the display of some P260 windows.

1. Open Internet Explorer.
2. Navigate to the P260 sign-in screen.
3. In the **Address Bar**, highlight the first part of the P260 URL.
4. Press **Ctrl+C** to copy the address.



5. From the **Tools** menu, select **Pop-up Blocker > Pop-up Blocker settings**. The **Pop-up Blocker Settings** screen displays.



URL pasted in

6. Click in the **Address of website to allow** box and press **Ctrl+V** to paste in the P260 URL.
7. Click the **Add** button. The P260 URL address now appears in the **Allowed Sites** area.
8. Click the **Close** button.



If this does not resolve the problem, then check to see if another pop-up blocker is active, such as that in Google Toolbar, Yahoo Toolbar, or other Internet security software.